

Christian Web Hosting for Warriors on a Mission"



HostingWarriors.com

Please note that any email account with Box Trapper enabled should use the *Box Trapper Forward* List feature.

To view forwarders for a specific domain on your account, click the *Managing* menu and choose the domain for which you wish to set forwarders.

## How to add Email Forwarders in cPanel

- 1. Login to your cPanel control panel
- 2. Click on the "Forwarders" icon



To add a mail forwarder:

- 1. Click Add Forwarder.
- 2. After *Address to Forward*, type the address whose email you wish to forward. Be sure to select the correct domain from the drop-down menu.

- 3. Select 1 of 5 options:
  - Basic options:
    - To **forward** mail, click *Forward to email address* and type the address to which mail should be forwarded.
    - To **discard** incoming messages and automatically **send a failure notice** to the sender, click *Discard with error to sender*.
  - $\circ$   $\,$  Advanced options:
    - To **forward mail to a system user**, click *Forward to a system account* and type the appropriate username.
      - Note about system users: This field will accept the username of any user on the server. The user can check this account using either a shell login, or by POP3/IMAP, using the authentication credentials he uses to access the cPanel interface or a shell prompt.
      - Important: This account does not have a public-facing email address.
    - To automatically **forward messages to a program**, define a path to the program (for example, /home/\$utility) in the *Pipe to a Program* field.
    - To discard incoming messages without sending a failure notice, click Discard (Not Recommended).
      - Important: This option is not recommended, because the sender will be unaware that the delivery failed.
- 4. Click Add Forwarder.

To view the route a forwarded message takes, select *Trace* in the list of forwarded addresses. This makes it possible, for example, to locate a mail routing error.

**Important**: If you wish to forward mail to another account *without* receiving mail at your cPanel account, simply create a forwarder from an address that does not have a corresponding account in cPanel. Alternatively, if the account already exists, you can delete it in cPanel. Afterward, all mail will be forwarded to the destination you have configured using the *Forwarders* feature.

If you do not delete the cPanel account whose mail is being forwarded, then both accounts will receive mail.